## Claims

## [0138] What is claimed is:

| 1  | 1. In a communication device, a method for initiating a communication      |
|----|--|
| 2  | with a destination party, comprising:                                      |
| 3  | detecting user activation of a speed-dial button corresponding to the des- |
| 4  | tination party;  |
| 5  | responsive to the detected user activation, displaying at least two com-   |
| 6  | munication modes for the destination party;                                |
| 7  | receiving user selection of one of the displayed communication modes;      |
| 8  | and  |
| 9  | initiating communication with the destination party, using the selected    |
| 10 | communication mode.  |
| 1  | 2. The method of claim 1, wherein the communication device comprises       |
| 2  | one selected from the group consisting of:                                 |
| 3  | a telephone;   |
| 4  | a cellular telephone;  |
| 5  | a pager;   |
| 6  | a personal digital assistant;  |
| 7  | a communicator;  |

| 8  | a smart phone;  |
|----|---|
| 9  | a computer; and   |
| 10 | a handheld communication device.  |
| 1  | 3. The method of claim 1, wherein the selected communication mode                 |
| 2  | comprises one selected from the group consisting of:                              |
| 3  | voice telephony;  |
| 4  | voice messaging;  |
| 5  | text messaging;   |
| 6  | email; and  |
| 7  | paging.   |
| 1  | 4. The method of claim 1, wherein the communication device comprises a            |
| 2  | display screen, the method further comprising, prior to detecting user activation |
| 3  | of a speed-dial button:   |
| 4  | displaying at least one speed-dial button comprising a displayed repre-           |
| 5  | sentation of a button;  |
| 6  | and wherein detecting user activation of a speed-dial button comprises            |
| 7  | detecting user activation of the displayed representation of a button.            |

- 5. The method of claim 4, wherein detecting user activation of a speed-
- 2 dial button comprises detecting user selection of the speed-dial button and user
- initiation of a command signifying activation of the selected speed-dial button.
- 6. The method of claim 5, wherein detecting user selection of the speed-
- 2 dial button comprises:
- 3 highlighting a first speed-dial button;
- 4 detecting user input indicating a direction;
- responsive to the detected user input, highlighting a second speed-dial
- button, the second speed-dial button having a position with re-
- 5 spect to the first speed-dial button, the position corresponding
- 8 to the indicated direction.
- 7. The method of claim 6, wherein detecting user input indicating a direc-
- tion comprises detecting user manipulation of a switch having at least two con-
- 3 tact points.
- 8. The method of claim 6, wherein detecting user input indicating a direc-
- tion comprises at least one selected from the group consisting of:
- 3 detecting user manipulation of a switch;
- detecting user manipulation of a dial;

- 5 detecting user manipulation of a jog/dial control;
- 6 detecting keyboard input;
- 7 detecting a button press;
- 8 detecting user manipulation of a three-way switch;
- 9 detecting user manipulation of a five-way switch.
- 9. The method of claim 8, wherein detecting user input indicating user
- 2 initiation of a command signifying activation comprises at least one selected
- 3 from the group consisting of:
- 4 detecting user manipulation of a switch;
- 5 detecting user manipulation of a dial;
- 6 detecting user manipulation of a jog/dial control;
- detecting keyboard input;
- 8 detecting a button press;
- 9 detecting user manipulation of a three-way switch;
- detecting user manipulation of a five-way switch.
- 1 10. The method of claim 4, wherein the communication device comprises
- a display screen, and wherein detecting user activation of a speed-dial button
- 3 comprises detecting contact at an area of the display screen corresponding to the
- 4 speed-dial button.

- 1 11. The method of claim 4, wherein the communication device comprises
- a display screen, and wherein detecting user activation of a speed-dial button
- 3 comprises detecting a cursor position corresponding to an on-screen position of
- 4 the speed-dial button and user initiation of a command signifying activation of
- 5 the speed-dial button corresponding to the detected cursor position.
- 1 12. The method of claim 1, wherein the communication device comprises
- a display screen, the method further comprising, prior to detecting user activa-
- 3 tion of a speed-dial button:
- displaying a menu including at least one menu item representing a speed-
- 5 dial button;
- and wherein detecting user activation of a speed-dial button comprises
- 7 detecting user activation of the displayed menu item representing a speed-dial
- 8 button.
- 1 13. The method of claim 1, wherein the communication device comprises
- a display screen, the method further comprising, prior to detecting user activa-
- 3 tion of a speed-dial button:
- displaying a scrollable list comprising at least one displayed speed-dial
- 5 button;

- and wherein detecting user activation of a speed-dial button comprises

  detecting user activation of the displayed speed-dial button.
- 1 14. The method of claim 1, wherein detecting user activation of a speed-2 dial button comprises detecting user activation of a physical button.
- 15. The method of claim 1, wherein the activated speed-dial button corre-
- sponds to a first previously stored handle representing a first communication
- mode for the destination party, and wherein displaying at least two communica-
- 4 tion modes for the destination party comprises:
- retrieving at least a second previously stored handle representing a sec-
- ond communication mode for the destination party correspond-
- ing to the activated speed-dial button.
- 1 16. The method of claim 15, wherein each handle comprises at least one
- selected from the group consisting of:
- a telephone number;
- a fax number;
- 5 an email address;
- a pager number; and
- 7 an instant messaging identifier.

| 1   | 17. The method of claim 1, wherein:  |
|-----|--|
| 2   | displaying at least two communication modes for the destination party      |
| 3   | comprises displaying a menu comprising at least two items;                 |
| 4   | and wherein receiving user selection of one of the displayed communica-    |
| 5   | tion modes comprises receiving user selection of a menu item.              |
|     |  |
| 1   | 18. In a communication device, a method for initiating a communication     |
| 2   | with a destination party, comprising:                                      |
| 3   | detecting user activation of a speed-dial button corresponding to a first  |
| 4   | previously stored handle representing a first communication                |
| 5   | mode for the destination party;  |
| 6   | determining whether at least a second previously stored handle exists rep- |
| . 7 | resenting a second communication mode for the destination                  |
| 8   | party;   |
| 9   | responsive to a determination that least a second previously stored handle |
| 10  | exists:  |
| 11  | displaying at least two communication modes for the destina-               |
| 12  | tion party, each displayed communication mode cor-                         |
| 13  | responding to a handle for the destination party;                          |

| 14 | receiving user selection of one of the displayed communication            |
|----|---|
| 15 | modes; and  |
| 16 | initiating communication with the destination party, using the            |
| 17 | selected communication mode; and  |
| 1  | 19. The method of claim 18, further comprising:                           |
| 2  | responsive to a determination that only one previously stored handle ex-  |
| 3  | ists:   |
| 4  | initiating communication with the destination party, using a              |
| 5  | communication mode associated with the first previ-                       |
| 6  | ously stored handle.  |
|    |   |
| 1  | 20. In a communication device, a method for initiating a communication    |
| 2  | with a destination party, comprising:                                     |
| 3  | accepting user input activating a speed-dial button corresponding to a    |
| 4  | first previously stored handle representing a first communica-            |
| 5  | tion mode for the destination party;                                      |
| 6  | determining whether the user input indicates a request that alternative   |
| 7  | communication modes be displayed;   |
| 8  | responsive to the user input indicating a request that alternative commu- |
| 9  | nication modes be displayed:  |

| 10 | displaying at least two communication modes for the destina-                |
|----|---|
| 11 | tion party, each displayed communication mode cor-                          |
| 12 | responding to a handle for the destination party;                           |
| 13 | receiving user selection of one of the displayed communication              |
| 14 | modes; and  |
| 15 | initiating communication with the destination party, using the              |
| 16 | selected communication mode.  |
| 1  | 21. The method of claim 20, further comprising:                             |
| 2  | responsive to the user input indicating that a default communication        |
| 3  | mode be used:   |
| 4  | initiating communication with the destination party, using a de-            |
| 5  | fault communication mode associated with the first                          |
| 6  | previously stored handle.   |
|    |   |
| 1  | 22. The method of claim 21, wherein determining whether the user input      |
| 2  | indicates a request that alternative communication modes be displayed com-  |
| 3  | prises determining whether the user has pressed a button momentarily or has |
| 4  | held a button down for at least a predetermined length of time.             |
| 1  | 23. The method of claim 21, wherein determining whether the user input      |
| 2  | indicates a request that alternative communication modes be displayed com-  |

prises determining whether the user has pressed a first button or has pressed a 3 second button. 24. The method of claim 21, wherein determining whether the user input 1 indicates a request that alternative communication modes be displayed com-2 prises determining whether the user has pressed a button once or has pressed the 3 button twice within a predetermined length of time. 1 25. In a telephone dialing application, a method for initiating a communication, comprising: 2 responsive to an activation command, displaying a pop-up menu com-3 prising a plurality of entries corresponding to previously initi-5 ated communications; receiving input selecting one of the entries; and 6 7 responsive to the received input, initiating communication with a contact 8 corresponding to the selected entry. 26. The method of claim 25, wherein the pop-up menu further comprises 1 at least one of: 2 3 a command for accessing a dial pad; and

a command for accessing a call log.

- 27. The method of claim 25, wherein the pop-up menu further comprises 1 at least one entry corresponding to a received call.
- 28. The method of claim 25, wherein the pop-up menu further comprises 1 at least one entry corresponding to a missed call. 2
- 29. The method of claim 25, further comprising: 2 highlighting one of the entries in the pop-up menu; 3 receiving input for moving the highlight; and
- responsive to the receiving input, highlighting another one of the entries; 5 and wherein receiving input selecting one of the entries comprises receiv-6 ing input selecting the highlighted entry.
- 30. The method of claim 25, wherein the plurality of entries correspond-1 ing to previously initiated communications comprise previously called telephone 2 numbers, and wherein initiating communication comprises dialing a telephone 3 number corresponding to the selected entry. 4
- 31. In a telephone dialing application, a method for initiating a commu-1 nication, comprising: 2

| 3      | responsive to an activation command, displaying a pop-up menu com-  |
|--------|---|
| 4      | prising a plurality of entries corresponding to previously initi-   |
| 5      | ated communications;  |
| 6      | receiving input selecting one of the entries;   |
| 7      | displaying a sub-menu comprising alternate communication modes for  |
| 8      | the selected entry;   |
| 9      | receiving input selecting one of the alternate communication modes; and   |
| 10     | responsive to the received input, initiating communication according to   |
| 11     | the selected alternate communication mode.  |
| 1<br>2 | 32. The method of claim 31, wherein the plurality of entries corresponding to previously initiated communications comprise previously called telephone numbers. |
| 1      | 33. A user interface for a communication device having a display screen,  |
| 2      | the user interface comprising:  |
| 3      | a plurality of on-screen buttons, each button assignable to one of a set of   |
| 4      | functions; and  |
| 5      | at least one configuration screen for assigning a button to a function;   |
| 6      | wherein each button is activatable to perform the function to which it is   |
| 7      | assigned; and   |

- wherein the set of functions comprises a speed dial function and at least one non-speed dial function.
- 34. The user interface of claim 33, wherein the at least one non-speed dial
- 2 function comprises at least one selected from the group consisting of:
- 3 launching an application;
- 4 initiating an email communication to a specified recipient;
- 5 initiating an SMS communication to a specified recipient; and
- 6 accessing a web page.
- 35. The user interface of claim 33, wherein the plurality of on-screen but-
- tons are organized into a plurality of banks, each comprising at least one button,
- 3 and wherein the user interface further comprises controls for navigating from
- 4 bank to bank.
- 1 36. The user interface of claim 33, wherein the user interface is navigable
- via a switch comprising at least two direction controls and an activation switch.
- The user interface of claim 33, wherein the user interface is navigable
- via a switch comprising at least four direction controls and an activation switch.

| 1 | 38. The user interface of claim 33, wherein each button comprises a visual       |
|---|--|
| 2 | indicator of the type of function associated with the button, wherein the visual |
| 3 | indicator comprises at least one selected from the group consisting of:          |
| 4 | a color;   |
| 5 | an icon;   |
| 6 | a text label;  |
| 7 | a pop-up label;  |
| 8 | a shape, and   |
| 9 | an outline.  |
|   |  |
| 1 | 39. In a handheld communication device, a method for displaying pres-            |
| 2 | ence information, comprising:  |
| 3 | displaying an on-screen button for contacting an individual via a commu-         |
| 4 | nication mechanism;  |
| 5 | retrieving presence information for the individual; and                          |
| 6 | concurrently with displaying the on-screen button, displaying a presence         |
| 7 | information indicator for the individual.  |
|   |  |
| 1 | 40. The method of claim 39, wherein displaying the presence information          |
| 2 | indicator comprises displaying the indicator within the on-screen button.        |

41. The method of claim 39, wherein displaying the presence information 1 indicator comprises displaying the indicator adjacent to the on-screen button. 2 42. The method of claim 39, wherein displaying the presence information 1 indicator comprises displaying the on-screen button using a color representing 2 the presence information. 3 1 43. The method of claim 39, wherein displaying the presence information 2 indicator comprises displaying at least one selected from the group consisting of: an icon; 3 a text label; and 5 a speed-dial button. 44. The method of claim 39, wherein retrieving the presence information 1 comprises determining whether the individual is available to receive a commu-2 nication via the communication mechanism. 45. The method of claim 39, wherein retrieving the presence information 1 2 comprises determining whether the individual is online. 46. The method of claim 39, wherein retrieving the presence information 1 comprises determining whether the individual is on the phone. 2

| 1  | 47. The method of claim 39, wherein retrieving the presence information      |
|----|--|
| 2  | comprises determining whether the individual has specified a presence state. |
| 1  | 48. In a handheld communication device, a method for displaying pres-        |
| 2  | ence information, comprising:  |
| 3  | displaying a directory entry for an individual;                              |
| 4  | retrieving presence information for the individual; and                      |
| 5  | concurrently with displaying the directory entry, displaying a presence in-  |
| 6  | formation indicator for the individual.                                      |
| 1  | 49. A computer program product for initiating a communication between        |
| 2  | a communication device and a destination party, comprising:                  |
| 3  | a computer-readable medium; and  |
| 4  | computer program code, encoded on the medium, for:                           |
| 5  | detecting user activation of a speed-dial button corresponding to            |
| 6  | the destination party;   |
| 7  | responsive to the detected user activation, displaying at least two          |
| 8  | communication modes for the destination party;                               |
| 9  | receiving user selection of one of the displayed communication               |
| 10 | modes; and   |

| 11 | initiating communication with the destination party, using the se-           |
|----|--|
| 12 | lected communication mode.   |
| 1  | 50. A computer program product for initiating a communication from           |
| 2  | within a telephone dialing application, comprising:                          |
| 3  | a computer-readable medium; and  |
| 4  | computer program code, encoded on the medium, for:                           |
| 5  | responsive to an activation command, displaying a pop-up menu                |
| 6  | comprising a plurality of entries corresponding to previ-                    |
| 7  | ously initiated communications;  |
| 8  | receiving input selecting one of the entries; and                            |
| 9  | responsive to the received input, initiating communication with a            |
| 10 | contact corresponding to the selected entry.                                 |
| 1  | 51. A communication device for communicating with a destination party,       |
| 2  | comprising:  |
| 3  | an input device, for detecting user activation of a speed-dial button corre- |
| 4  | sponding to the destination party;   |
| 5  | a display, coupled to the input device, for, responsive to the detected user |
| 6  | activation, displaying at least two communication modes for the              |
| 7  | destination party; and   |

| 8  | a communication module, coupled to the input device, for initiating        |
|----|--|
| 9  | communication with the destination party, using a selected                 |
| 10 | communication mode;  |
| 11 | wherein the input device receives user selection of one of the displayed   |
| 12 | communication modes.   |
| 1  | 52. A communication device for initiating a communication from within      |
| 2  | a telephone dialing application, comprising:                               |
| 3  | a display for, responsive to an activation command, displaying a pop-up    |
| 4  | menu comprising a plurality of entries corresponding to previ-             |
| 5  | ously initiated communications;  |
| 6  | an input device, coupled to the display, for receiving input selecting one |
| 7  | of the entries; and  |
| 8  | a communication module, coupled to the input device, for, responsive to    |
| 9  | the received input, initiating communication with a contact                |
| 10 | corresponding to the selected entry.                                       |
| 1  | 53. A handheld communication device for displaying presence informa-       |
| 2  | tion, comprising:  |
| 3  | a display for displaying at least one of:                                  |
|    |  |

| 4  | an on-screen button for contacting an individual via a communica-         |
|----|---|
| 5  | tion mechanism; and   |
| 6  | a directory entry for an individual; and                                  |
| 7  | a presence retrieval module, coupled to the display, for retrieving pres- |
| 8  | ence information for the individual;                                      |
| 9  | wherein, concurrently with displaying the on-screen button, the display   |
| 10 | displays a presence information indicator for the individual.             |